Presentation of DnB NOR's results for the first quarter of 2004

6 May 2004



# DnB NOR Group Results



First quarter 2004

**D**nBNOR

### Good start for DnB NOR ...



- First-quarter profits up around 50 per cent to NOK 1.5 billion (1.0)
- Earnings per share:
  - before goodwill amortisation: NOK 1.28 (0.90)
  - after goodwill amortisation: NOK 1.16 (0.78)
- Return on equity:
  - before goodwill amortisation: 15.6 per cent (11.7)
  - after goodwill amortisation: 14.1 per cent (10.2)
- Core capital ratio: 7.1 per cent (6.6)

(Figures for the first quarter of 2003 in parentheses. Core capital includes 50 per cent of profits for the period.)

Pro forma accounting figures for 2003.

DOB NOR

## DnB NOR produces results ...



- cost savings totalling NOK 170 million, of which
  - NOK 93 million in 2003 and
  - NOK 77 million in the first guarter of 2004
- staff cuts corresponding to 329 full-time positions since 31 December 2003
- selection of bank branches to be moved into joint premises
- new strategic platform

(Staff cuts of 329 full-time positions refer to continued operations. Do not include 237 full-time positions in operations sold and acquired.)

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# DnB NOR produces results ...



- Elcon Finans sold to Santander Consumer Finance
- Holdings in BNbank sold
- Holdings in Storebrand reduced to 2 per cent \*)
- Holdings in BBS reduced to 40 per cent \*)
- Holdings in Norsk Tillitsmann reduced to 13 per cent \*)

Merger process on schedule

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<sup>\*)</sup> As at 30 April 2004.

### Profit and loss accounts



						Full year
Amounts in NOK million	1Q04	4Q03	3Q03	2Q03	1Q03	2003
Net interest income	3 298	3 299	3 509	3 478	3 503	13 789
Net other ordinary operating income	2 199	2 361	2 010	2 238	1 670	8 279
Ordinary operating expenses	3 347	3 381	3 248	3 263	3 300	13 191
Ordinary operating profit	2 151	2 279	2 271	2 453	1 872	8 876
Gains on the sale of fixed assets	979	13	7	2	2	23
Other expenses 1)	931	127	35	30	27	219
Pre-tax operating profit before losses	2 199	2 165	2 244	2 425	1 847	8 681
Net losses on loans etc.	135	276	356	811	449	1 891
Net gain/(loss) on long-term securities	15	195	(3)	33	(1)	224
Pre-tax operating profit	2 078	2 083	1 885	1 648	1 397	7 014
Taxes	561	513	501	245	377	1 636
Profit for the period	1 517	1 570	1 384	1 403	1 021	5 378

<sup>1)</sup> Restructuring, allocations to DnB NOR's employee funds and losses on fixed assets

Pro forma accounting figures for 2003.

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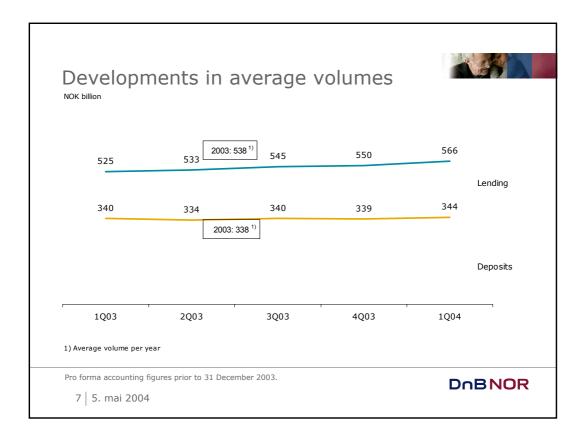
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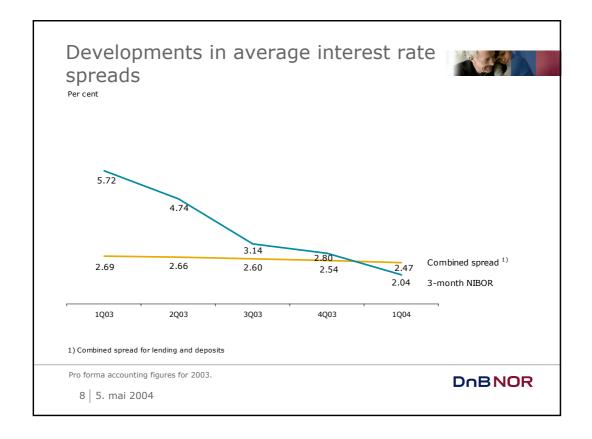
# Changes in net interest income



Amounts in NOK million	1Q04	Change	1Q03
Net interest income	3 298	(205)	3 503
Of which:			
Lending and deposit volumes		204	
Lending and deposit spreads		(157)	
Funding costs on equity, share investments and real estate			
Funding costs and interest reservations on non-perform	ming		
and doubtful loans		59	
Other		(43)	

Pro forma accounting figures for 2003.





# Other operating income



						Full year
Amounts in NOK million	1Q04	4Q03	3Q03	2Q03	1Q03	2003
Income on traditional financial services	1 788	1 630	1 664	1 642	1 574	6 509
Net profit from Life Insurance and Pensions	178	360	88	297	15	760
Trading income on foreign exchange and						
interest rate instruments, Markets	160	105	94	77	37	312
Income on equities	74	266	164	222	44	697
Net ordinary operating income	2 199	2 361	2 010	2 238	1 669	8 279
Gains on the sale of fixed assets	979	13	7	2	2	23
Net other operating income	3 178	2 374	2 017	2 240	1 671	8 302

Pro forma accounting figures for 2003.

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# Income on traditional financial services



						Fuii year	
Amounts in NOK million	1Q04	4Q03	3Q03	2Q03	1Q03	2003	
Money transfer fees	455	459	504	478	419	1 859	
Asset management services	239	258	228	194	206	886	
Credit broking, guarantees etc.	79	79	92	94	98	363	
Fees on real estate broking	146	160	161	157	117	595	
Fees on custodial services	41	42	37	40	40	159	
Securities broking	89	26	26	21	16	88	
Insurance sales	86	72	60	39	51	221	
Other income from banking services	114	99	101	94	108	402	
Share of profit in associated companies	58	20	41	56	41	159	
FX and interest rate instr. trading with							
customers, Markets	250	259	255	329	324	1 167	
FX and interest rate instr. trading with							
customers, other entities	24	42	65	64	34	205	
Miscellaneous operating income	206	115	94	77	120	406	
Income on traditional financial services	1 788	1 630	1 664	1 642	1 574	6 509	
As a percentage of net operating income	81.3	69.1	82.8	73.4	94.3	78.6	

Pro forma accounting figures for 2003.





# Changes in net other operating income

Amounts in NOK million	1Q04	Change	1Q03
Net other operating income	3 178	1 507	1 671
Gain on the sale of fixed assets (Elcon Finans)	977	977	-
Sundry ordinary operating income	2 201	530	1 671
Of which:			
Income on financial services		154	
GN Driftspartner and GN Markedsstøtte		60	
Net profit from Life Insurance and Pensions		163	
Trading income on foreign exchange and			
interest rate instruments, Markets		123	
Income on equities		30	

Pro forma accounting figures for 2003.

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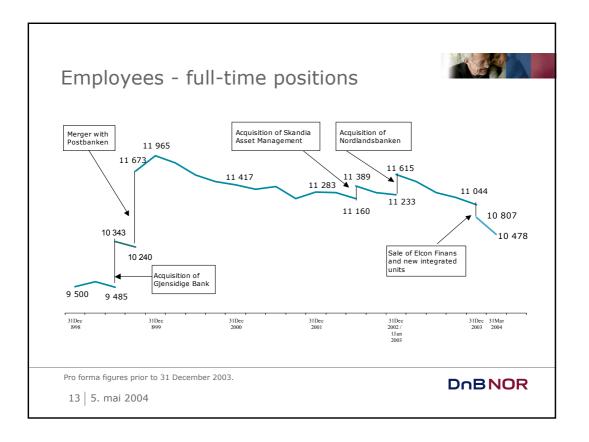
# Changes in total operating expenses

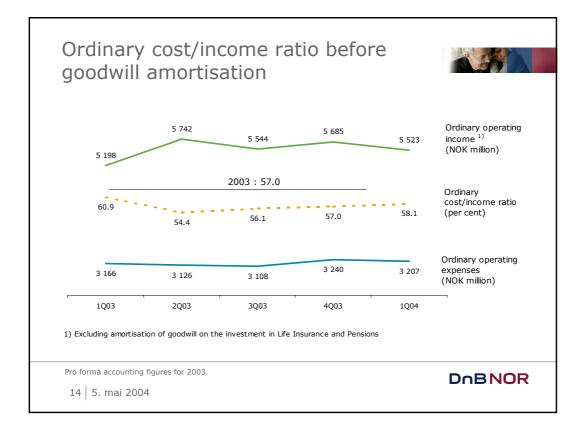


Amounts in NOK million	1Q04	Change	1Q03
Total operating expenses	4 278	951	3 327
Other expenses 1)	931	904	27
Total ordinary operating expenses	3 347	47	3 300
Of which:			
Wage settlements and pensions payment		61	
GN Driftspartner and GN Markedsstøtte		60	
Performance-related personnel expenses		41	
Merger synergies		(77)	(115)
Streamlining of operations		(38)	(115)

<sup>1)</sup> Restructuring expenses totalled NOK 930 million in the first quarter of 2004, as against NOK 4 million in the first quarter of 2003







# Net losses/(reversals) on loans and guarantees

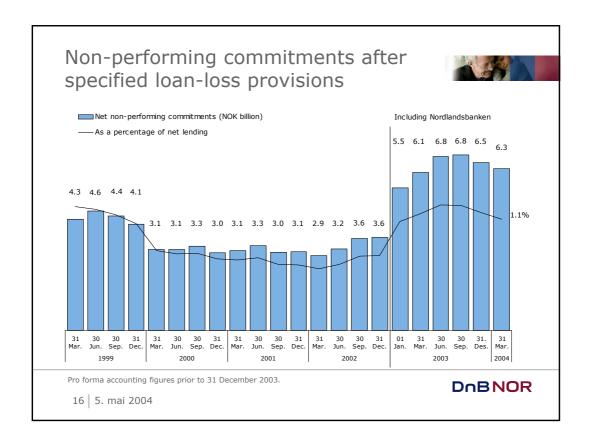


						Full year	
Amounts in NOK million	1Q04	4Q03	3Q03	2Q03	1Q03	2003	
Retail Banking	14	40	82	87	55	263	
Corporate Banking	103	234	216	660	369	1 480	
Discontinuing operations	23	41	47	48	37	173	
Other units	(5)	(40)	11	16	(12)	(25)	
Net losses	135	276	356	811	449	1 891	

Pro forma accounting figures for 2003.

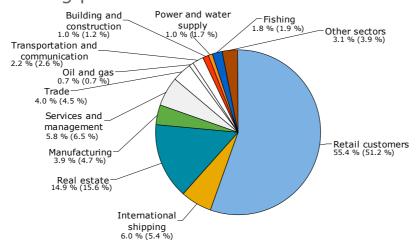
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# Well-balanced loan portfolio - strong position in retail market





Figures as at 31 March 2004 (percentage as at 31 March 2003 in parentheses) excluding Elcon Finans

Pro forma accounting figures prior to 31 December 2003.

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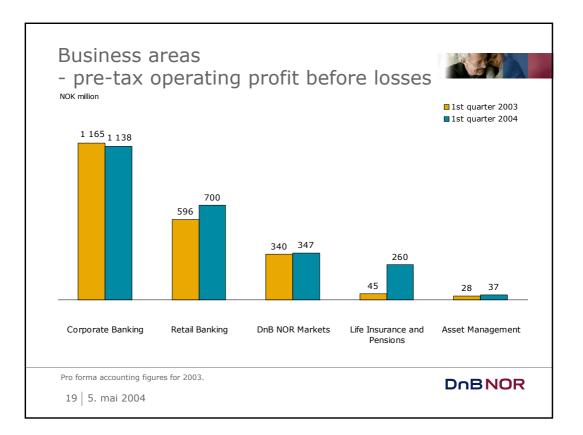
### Balance sheets



	31 March	31 Dec.	31 March
Amounts in NOK billion	2004 1)	2003 <sup>2)</sup>	2003 <sup>2)</sup>
Cash and lending to/deposits with credit institutions	64	62	84
Net lending to customers	544	530	505
Commercial paper, bonds, etc.	60	59	52
Shareholdings	12	11	12
Fixed and intangible assets	11	11	12
Other assets	31	31	27
Total assets	722	705	692
Loans and deposits from credit institutions	76	79	93
Deposits from customers	341	335	331
Borrowings through the issue of securities	192	182	166
Other liabilities and provisions	44	43	38
Primary capital	68	66	65
Total liablities and equity	722	705	692
Average total assets for the year to date	728	694	692
Ratio of deposits to net lending (per cent)	62.8	63.2	65.5

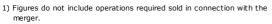
- 1) As at 31 March 2004, Elcon Finans is no longer consolidated in the group accounts.
- 2) Pro forma excluding Elcon Finans.





# Corporate Banking 1)

Amounts in NOK million	1Q04	1Q03	
Net interest income - ordinary operations	1 296	1 220	•
Interest on allocated capital	102	257	
Net interest income	1 399	1 477	
Net other operating income	563	509	
Total income	1 962	1 986	•
Operating expenses	824	821	
Pre-tax operating profit before losses	1 138	1 165	
Net losses	102	370	•
Pre-tax operating profit	1 036	795	
Net lending to customers (NOK billion)	246	245	
Deposits from customers (NOK billion)	162	161	
Cost/income ratio excl. goodwill (per cent)	41.9	41.3	
Ratio of deposits to lending (per cent)	65.5	65.9	
Return on equity (per cent)	16.2	13.5	





- Positive trend in both interest income and other operating income
- Sound asset quality ensures low losses
- New offices in Shanghai and Helsinki

Pro forma accounting figures for 2003.

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# Corporate Banking: Customer financing



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Amounts in NOK billion	1Q04	4Q03	3Q03	2Q03	1Q03	2003
Loans	246	248	250	252	245	249
Guarantees	49	48	47	48	49	48
Commercial paper	13	20	14	16	15	65
Syndicated loans	14	19	14	17	7	65
Bond issues	4	5	4	7	5	21

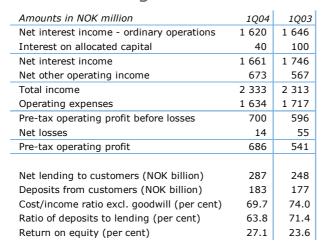
# DnB NOR shows improvement despite market slowdown

Pro forma accounting figures for 2003.

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## Retail Banking 1)



<sup>1)</sup> Figures do not include operations required sold in connection with the merger.



- Solid growth in volume of well-secured housing loans
- Increased cross-sales two-thirds of insurance sales channelled through the bank
- Significant cost reductions
- Decline in loan losses

Pro forma accounting figures for 2003.

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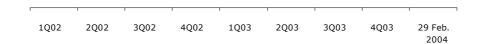


# Retail Banking: Lending to households - development in market share









## Gains market share in strongly expanding market

Pro forma market shares for 2002 and 2003.

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### **DnB NOR Markets**

Amounts in NOK million	1Q04	1Q03
Net interest income - ordinary operations	58	122
Interest on allocated capital	11	29
Net interest income	69	151
Net other operating income	586	487
Total income	655	639
Operating expenses	308	299
Pre-tax operating profit before losses	347	340
Net losses	(3)	0
Pre-tax operating profit	350	340
Cost/income ratio excl. goodwill (per cent)	47.1	46.9
Return on equity (per cent)	52.1	51.1



- Substantial growth in equity-related income
- Increased income on trading in foreign exchange, fixedincome securities, credit instruments and equities
- Merger completed

Pro forma accounting figures for 2003.

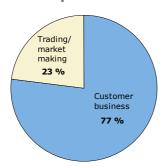
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### DnB NOR Markets - income 1)



1st quarter 2003



Total: NOK 610 million

#### 1st quarter 2004



Total: NOK 644 million

#### Customer trading stable at high level

1) Excluding interest on allocated capital.

Pro forma accounting figures for 2003.

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### Life Insurance and Pensions 1)

Amounts in NOK million	1Q04	1Q03
Interest result	1 061	508
Risk result 2)	(147)	(98)
Administration result	(25)	(35)
Other (non-life)	(38)	(42)
Transferred to security reserve	4	3
Profit for distribution	847	330
Funds transferred to policyholders	607	303
Tax charge/(revenues)	39	(13)
Net profit in Life Insurance	201	40
+ Net profit in unit linked	4	0
= Net profit from Life Insurance and Pensions	205	40
- Goodwill amortisation	25	25
= Net profit from Life Insurance and		
Pensions in the group accounts	180	15

- Figures do not include operations required sold in connection with the merger.
- The figure in 1st quarter 2004 includes a transfer of NOK 82 million to strengthen the disability reserve, against NOK 189 million in 2003.



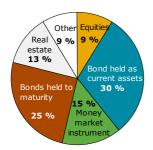
- 34 per cent increase in premium income
- Net inflow of transfers
- Returns:
  - value-adjusted:2.3 per cent
  - recorded:
    - 1.6 per cent

Pro forma accounting figures for 2003.

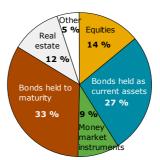
# Life Insurance and Pensions 1)

### - balance sheet structure

#### As at 31 March 2003







Total: NOK 139 billion

Total: NOK 156 billion

Strong growth in assets under management

1) The figures refer to Vital Forsikring.

Pro forma accounting figures as at 31 March 2003.

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### Asset Management

Amounts in NOK million	1Q04	1Q03
Commission income	222	194
Other income	(4)	16
Total income	218	210
Operating expenses	181	182
Pre-tax operating profit before losses	37	28
Assets under management (NOK billion) 1)	485	396
Assets under management (NOK billion) 2)	490	409
Cost/income ratio excl. goodwill (%)	83.0	86.9
Net inflow of capital (%)	0.2	1.4
Return on equity (%)	11.1	10.1



- 20 per cent increase in assets under management
- Streamlined organisational structure
- · Returns for institutional clients outperform market

Pro forma accounting figures for 2003.

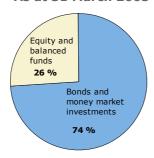
1) Average assets for the period. 2) Assets at end of period.

# Asset management

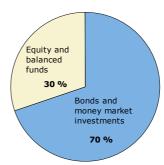
# - assets under management



As at 31 March 2003



As at 31 March 2004



Total: NOK 409 billion Total: NOK 490 billion

Pronounced increase in equity investments

Pro forma accounting figures prior to 31 December 2003.

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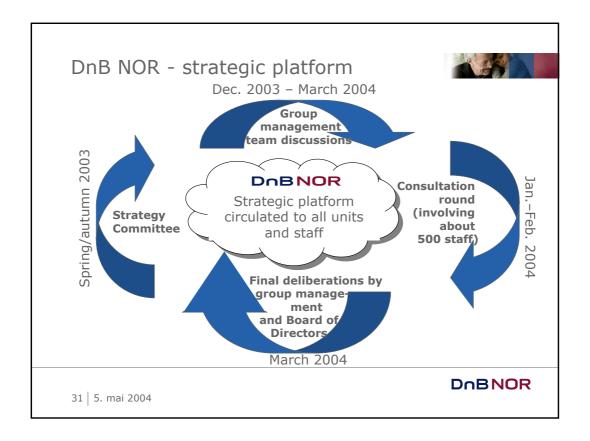
# Key figures

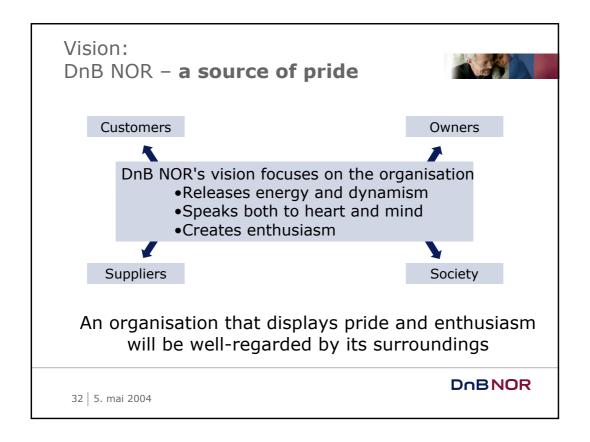


			Full year
	1Q04	1Q03	2003
Net other operating income (%) 1) 2)	40.0	32.3	37.6
Cost/income ratio excluding goodwill amortisation (%)	58.1	60.9	57.0
Return on equity excluding goodwill amortisation (%)	15.6	11.7	14.3
Return on equity (%)	14.1	10.2	12.7
Earnings per share excluding goodwill amortisation (%)	1.28	0.90	4.61
Earnings per share (NOK)	1.16	0.78	4.11

- 1) Excluding gains on the sale of Elcon Finans in the first quarter of 2004.
- 2) As a pecentage of total income.

Pro forma key figures for 2003.





# Business idea: A local presence and a full range of services are our strengths



DnB NOR will be customers' best partner and will meet their needs for financial solutions throughout Norway and in selected areas in the international arena

Selective international focus Customer relationships
with individuals and
businesses in Norway
are the foundation for
profitable growth.
Norway's local bank

Gateway to Norway

Offers a broad range of products – Producer of <u>strategic products</u>

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# Development of corporate culture and leadership



DnB NOR's values are identical throughout the Group, and they

- form the basis for a common corporate culture:
  - "How we do it in DnB NOR"
- influence our behaviour within and outside the Group
- are reflected in the way we meet the customers => identical values for culture and brands



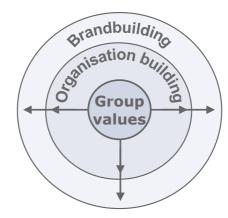
# Common group values



**Team spirit** 

**Simplicity** 

Value creation



**D**nBNOR

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## Financial targets for DnB NOR



- **Return on equity**:
  Minimum 14 per cent before goodwill amortisation
- Core capital ratio: 7 per cent
- Payout ratio: Around 50 per cent
- Credit rating: Upheld at Aa level

## Strategic platform for DnB NOR



#### **Vision:**

DnB NOR - a source of pride

#### **Business idea:**

A local presence and a full range of services are our strengths. We will be the best financial partner available

#### Values:

Team spirit, Simplicity, Value creation

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# DnB NOR



- diversity and local presence are our strengths

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